

ZAM NEWSLETTER

Welcome to another edition of the ZAM FM newsletter. In this issue, we're excited to share a range of updates that showcase our ongoing commitment to growth, excellence, and community engagement. Whether celebrating internal achievements or highlighting our work across local areas, we're proud to share the developments shaping our journey this year.

TOP STORY

**THE SECURITY & FIRE
AWARDS FOR EXCELLENCE**

MONDAY 01 DECEMBER 2025 • JW MARRIOTT
GROSVENOR HOUSE • PARK LANE • LONDON

FINALIST

Finalist in Two Major Security Categories

ZAM FM earned strong recognition this year after being shortlisted in two major categories at a recently held **The Security & Fire Awards For Excellence 2025**. The first nomination celebrates Qasim Ali, who was named a finalist for Security Officer of the Year, a testament to his dedication, professionalism, and consistent performance on duty.

The second nomination highlights the **ZAM x Vigilink** partnership, shortlisted for **Security Partnering Initiative of the Year**. This acknowledgment reflects the strength of the collaboration and its impact on delivering reliable, tech-enabled security solutions.

Finalist for Security Officer of the Year

ZAM FM proudly recognises **Qasim Ali** for being shortlisted as a finalist for Security Officer of the Year at a The Security & Fire Awards For Excellence 2025. His nomination reflects his strong professionalism, consistent performance, and the high level of responsibility he brings to every operation.

Qasim's commitment to maintaining a secure environment, along with his reliability and calm handling of challenging situations, has earned him respect across the organisation. His recognition stands as a reflection of the standards and values ZAM FM continues to uphold in its security operations.



Winner of Best People Development Award 2025

ZAM FM has been honoured with the Best People Development in Facilities Management award at the **Facilities Management Awards UK 2025**. This achievement highlights the organisation's commitment to building strong teams, investing in employee growth, and creating a workplace where skills and potential are continuously strengthened.

The award reflects the impact of ZAM FM's training programmes, leadership development efforts, and long-term focus on staff progression.



Jason Hindley Marks One Year with ZAM FM at Burnley Bus Station



Celebrated the one-year anniversary of **Jason Hindley** joining as the **Bus Station Manager at Burnley Bus Station**. Over the past year, Jason consistently went above and beyond to ensure every visitor experienced a clean, welcoming, and safe environment. His strong commitment to compliance and his proactive approach made a noticeable impact, giving confidence that the station was in capable hands.

Colleagues also praised Jason for his positive attitude and day-to-day support, noting the pleasure of working alongside him. His dedication, professionalism, and friendly presence have become a valued part of the team, and this milestone highlighted the contribution he has made throughout the year.

Handover of Official Sponsor Kits to Hartlepool Pools Youth FC



Proud to announce the successful handover of the **brand-new official kits to Hartlepool Pools Youth FC**, marking an exciting milestone in our ongoing partnership as the club's official home kit sponsor for both male and female teams for the 2025–26 and 2026–27 seasons.

Hartlepool Pools Youth FC, recognised as one of the leading grassroots football clubs for its professionalism, inclusivity, and strong community presence, continues to inspire young athletes across the region.

As part of this continued collaboration, players will now take to the pitch in their newly delivered kits featuring the club's iconic blue and white home colours, complemented by striking yellow accents in the away strip.

Visit from BSIA & Presentation of Runner-Up Trophy

ZAM FM LTD was honoured to welcome **Graham Dean, Membership Manager at the British Security Industry Association (BSIA)**, to our office, where he personally presented us with the Runner-Up Trophy for the BSIA SME of the Year 2025 Award. His visit marked a proud moment for our entire team as we celebrated this significant achievement together.

We are incredibly proud to be acknowledged by such a respected and influential organisation. Our sincere thanks go to the BSIA for this honour and to Graham Dean for visiting our office to present the award in person.



Celebrating Excellence at the CPC Awards 2025

ZAM FM LTD was proud to attend the Crescent Purchasing Consortium (CPC) Awards 2025 at the spectacular Manchester Deansgate Hotel, by IHG. We were honoured to be recognised as a National Finalist for the Customer Service Excellence of the Year Award for our partnership with Horsforth School, a testament to our team's dedication to delivering outstanding service across the education and FM sectors. As a Manchester-based company, celebrating this achievement in our hometown made the evening even more special.



A Heartwarming Donation to Local Primary School

This festive season, our team at ZAM FM LTD had the pleasure of giving back to the community. Neil Keenan (Director of Operations) and Peter Copland (M.I.P.S.A, BA (Hons)) visited a local primary school to donate 230 selection boxes for the children, as well as some sweet treats for the staff. The boxes were distributed to the students on the last day of term, ensuring that every child had a chocolatey surprise to enjoy during the Christmas holidays. We are proud to be part of such a meaningful initiative that brings smiles to young faces and helps foster the spirit of giving.



Looking Forward

As we continue to move forward in 2026, ZAM FM remains focused on excellence, growth, and positive impact. With our team's dedication and the support of our valued partners, we are excited for the opportunities that lie ahead. Together, we will push boundaries, embrace new challenges, and create lasting value for our clients and the communities we serve.

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Thank you for your continued support!