

## ZAM NEWSLETTER

Welcome to the latest ZAM FM newsletter. This edition brings a collection of recent developments that reflect our continued focus on progress, recognition, and meaningful connections, both within our team and across the communities we serve. From industry milestones to local engagement, each update highlights the values we're proud to uphold as we move forward together.

## TOP STORY

**NATIONAL RUNNER – UP**  
SME OF THE YEAR 2025



**BRITISH  
SECURITY  
AWARDS**

Organized by the British Security Industry Association  
CELEBRATING SECURITY EXCELLENCE  
Royal Lancaster London | 17 June 2025

## National Finalist SME of the Year 2025

We are thrilled to announce that ZAM FM has once again been honoured with a shortlist nomination for SME of the Year at the prestigious British Security Industry Association (BSIA) Awards 2025. This remarkable achievement marks our second consecutive year receiving national recognition at one of the industry's most competitive and respected award ceremonies. Being shortlisted is a powerful testament to the relentless dedication, innovation, and exceptional service delivered by our entire team.

The SME of the Year award recognises companies that lead through operational strength, community impact, and forward-thinking strategies. Being named a finalist once again places ZAM FM among the UK's top security service providers. We look forward to attending the finals on **17 June at the Royal Lancaster, London** – a proud milestone in our continued journey of growth and achievement.

## The Prestigious ACS Pacesetter Officers of Distinction Awards 2025

We are honoured to have attended the prestigious ACS Pacesetters Officers of Distinction Awards 2025, where we proudly received the ACS Pacesetters 2025 Shield.



Held at the iconic **Royal Windsor Racecourse**, the event was a moving tribute to the exceptional bravery, compassion, and commitment demonstrated daily by frontline security professionals. The ceremony highlighted remarkable acts, from life-saving CPR and courageous responses to armed threats, to compassionate emotional support, underscoring the critical role security personnel play in safeguarding communities. We congratulate all award recipients for their extraordinary courage and dedication, setting an inspiring benchmark for the entire security industry.



## Collaboration with Burnley Together in Fundraising & Charity



At ZAM Facilities Management, our commitment to social responsibility goes beyond words, it's reflected in the partnerships we build and the communities we serve. We are proud to stand alongside Burnley Together, a collaborative initiative dedicated to improving lives across the region through targeted support, outreach, and community-led action.

Through joint fundraising campaigns, volunteer programmes, and meaningful charitable activities, our teams are actively contributing time, resources, and expertise to make a tangible difference where it's needed most. This partnership is rooted in shared values compassion, unity, and the belief that lasting change begins with collective effort.

Together with Burnley Together, we are not only addressing immediate needs but also helping to build a stronger, more resilient future for individuals and families across our community.

## **Partners with Hartlepool Pools Youth FC as Official Home Kit Sponsor**

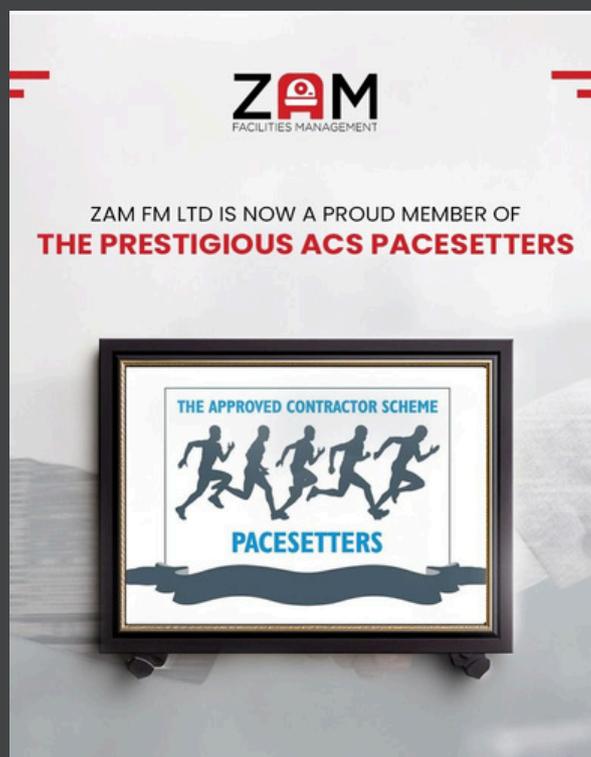
ZAM FM LTD is proud to announce a new partnership with Hartlepool Pools Youth FC, becoming the official home kit sponsor for both male and female teams for the 2025–26 and 2026–27 seasons.

Hartlepool Pools Youth FC stands as a leading grassroots football club, recognised for its professionalism, inclusivity, and strong community presence. This partnership reflects a shared commitment to youth development, local engagement, and the values that unite sport and service. As part of this collaboration, players will take to the pitch in newly designed kits featuring the club's traditional blue and white colours, complemented by striking yellow accents in the away strip, all crafted to exceptional quality standards.



## ZAM FM LTD Joins The ACS Pacesetters with Top 15% SIA ACS Score

We are proud to announce that ZAM FM LTD has achieved an SIA Approved Contractor Scheme (ACS) score placing us within the top 15% of all accredited security companies in the UK. This outstanding result has earned us a place among The ACS Pacesetters, an elite group of security service providers recognised for their operational excellence, leadership, and consistent delivery of high-quality services. This achievement is a testament to the dedication of our teams across the organisation.



## ZAM FM Spreads Easter Cheer with Local School Donation

This Easter, ZAM FM brought joy to the local community by donating Easter eggs to a nearby primary school. The initiative, aimed at celebrating the season through kindness and generosity, was met with smiles and excitement from the young learners who received the colourful treats.

Acts like these reflect our continued commitment to community engagement and our belief in creating meaningful experiences for the next generation. We understand that even the smallest gestures can leave a lasting impact.



# ZAM FM Welcomes Laura Steele as New Business Director

Laura Steele has joined ZAM FM as our new Business Director. Laura has 15 years industry experience working in sales, commercial and operational functions and will be responsible for supporting the growth of the business. Laura will be leading the sales and bid team and focussing on new business generation. Laura is dedicated to supporting an inclusive and welcoming culture for all employees. Laura is looking forward to working with our ZAM FM team and you will often see her on site visits, so please join us in giving her a warm welcome!



## Looking Forward

As we reach the midpoint of the year, ZAM FM remains committed to progress, performance, and purpose. With several key achievements and partnerships already shaping 2025, we are energised for the months ahead. We look forward to building on this momentum, driving further innovation, and continuing to deliver the high standards our clients and communities rely on.

### Subscribe to our Newsletter

Don't miss out on future updates and announcements from ZAM FM. Subscribe to our newsletter today by visiting:

[zamfm.co.uk/newsletter](https://zamfm.co.uk/newsletter)

**Thank you for your continued support!**