



# ZAM INSIGHTS NEWSLETTER

## TOP STORY



## 2024 Fire and Security Awards Nominations

We are thrilled to announce that ZAM FM has been nominated for two prestigious categories at the **Fire and Security Awards 2024**:

### Company under £35M Turnover

This category celebrates small to medium-sized enterprises (SMEs) with a turnover of under £35 million that have shown exceptional growth, innovation, and leadership in the fire and security industry. ZAM FM nomination is a recognition of our commitment to high standards and consistent excellence.

## **Security Manager of the Year**

We are proud to announce that Jahangir Arif, our Security Manager, has been nominated for the Security Manager of the Year award at this year's Fire and Security Awards. This nomination recognises Jahangir's exceptional leadership and expertise in managing our control room operations.

In his role, Jahangir has demonstrated a strong ability to oversee complex security operations, ensuring that our response protocols are efficient and effective. His dedication to maintaining high standards of communication and coordination has significantly enhanced our service delivery and operational effectiveness.

This recognition underscores the vital role Jahangir plays in our organization, and we are excited to support him as he represents Zam FM at the awards.



## **Welcoming Jason Hindley as the New Burley Bus Station Manager**

We are delighted to welcome Jason Hindley as the new Burley Bus Station Manager. With years of experience in transport management, Jason is well-equipped to lead the station into a new era of excellence and efficiency. His forward-thinking approach will undoubtedly benefit our operations.

At the same time, we'd like to extend our heartfelt gratitude to Les, who has retired after many years of dedicated service. Les played a key role in the smooth running of Burley Bus Station, and his leadership will be greatly missed. We wish him all the best in his well-deserved retirement.



## **CPC and Zam FM Webinar: Emergency Incident Planning in Educational Settings**

As part of the Crescent Purchasing Consortium's Security Framework, Zam FM recently partnered with CPC to deliver an Added Value Workshop on Emergency Incident Planning: Ensuring Safety and Preparedness in Educational Settings. This interactive webinar provided public sector organisations with an opportunity to evaluate and strengthen their current emergency incident planning procedures.

The session featured insights from Zam FM's Risk Management expert, Deborah Mills-Burns, who brings over 18 years of experience in the security industry, including direct leadership in responding to both terrorism-related and emergency incidents. Attendees gained practical advice on enhancing their emergency response plans, whether by refining existing protocols or establishing key steps for new plans.

This workshop offered a valuable platform for educational institutions and public sector organisations to advance their preparedness strategies.

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## Horsforth School Tender Win 2024

ZAM FM has recently secured the Horsforth School cleaning contract. Marking a significant achievement in our expanding portfolio of projects in the education sector. This project allows us to showcase our expertise in managing educational facilities , and we are fully committed to delivering the best results for the school and its community. Our team is eager to get started and ensure the project's success with the professionalism and precision we are known for.



## Expanding our footprint in the North East

In another exciting development, ZAM FM is expanding its operations with a new office in the North East. This move represents our continued growth and commitment to serving a broader range of clients across the UK. By establishing a stronger presence in this region, we are ready to provide even more responsive and localised service to our valued clients. This expansion underlines our strategic vision for the future, and we look forward to building new partnerships and contributing positively to the local community.



# Looking Forward

As we approach the end of the year, we remain focused on achieving our goals and delivering on our promises. With new projects, partnerships, and recognitions under our belt, the future looks brighter than ever for ZAM FM. We are excited to continue growing, innovating, and offering the top-quality service that our clients have come to expect.

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